

## Frequently Asked Questions

### How do I know what to buy for my child?

Everything on the portal has been selected by St Paul's College, meeting the requirements of our network and software.

### Do I need to buy software?

Windows 11 Pro comes with the device and all other software is provided by the college.

### Do I need to buy insurance or warranties?

Warranty is included with the device. However, devices should be covered through your own private insurance. The college is not responsible for theft or damage caused to a device.

### If I have more than one child at the school, do I need to place a separate order for each child?

Yes, you will need to complete an order for one child at a time. This is to help track the unit provided to each student.

### Where can I buy a new charger/stylus/bag after I receive my device?

You can buy accessories for your product via the Buy Accessories page on the portal.

### What methods can I pay by?

Credit Card, Direct Deposit (Bpay), Finance options via Latitude and Zip.

### When will I receive my goods?

Your order will be processed straight away and goods will usually be shipped to you by Australia Post eParcel within 1-2 weeks. If there is any delay, LWT will send you an email letting you know.

### What if I'm not home when the goods arrive?

If you are not home Australia Post will leave a registered post pickup card and you'll be able to pick up your unit from the local post office.

### How can I see/track my order?

You'll receive an email with an online link that lets you track your order status. You can also access this page via the school portal and click "Check my Order".

## St Paul's College Order Portal

<https://stpauls.orderportal.com.au>



Buy a New Device



Buy Accessories



Check Order Status



**ST PAUL'S**  
COLLEGE



Laptop Purchase  
Program



**ST PAUL'S**  
COLLEGE



## Partnership

From 2025, St Paul's College will be partnering with *Learning with Technologies (LWT)* to offer a BYOD solution for parents and students. Several options at varying price points have been offered for purchase through a user-friendly online portal.

With 36-month payment plans, ongoing support, and onsite servicing, our college believe it will be a great way to supply/maintain the devices students need to excel in their studies.

## Why Learning with Technologies?

- Largest R-12 Education Reseller
- Commercial Grade Devices
- Special Education Pricing
- Accidental Damage Protection
- Hassle Free Onsite Servicing

## Warranty

A 3 Year Onsite Standard Education Warranty has been included in the cost of the device.

The Lenovo Education Warranty covers impact damage and liquid spills but if Lenovo deem the unit uneconomical to repair, the unit will be replaced only once. The replacement unit will have the same warranty end date as the original unit but will no longer be covered for impact or liquid damage. However, you can choose to purchase a new education warranty for the replacement device.

### How is warranty supplied?

Warranty will be supplied onsite at the school by LWT. A loan device will be provided while your device is repaired.

Students and families should ensure a back-up of all data, information, software and other applications on your Products prior to any Service. You are also responsible for removing any confidential, personal or other proprietary information from your Product as well as any removable media.

## Purchasing

Purchasing a device via the LWT portal is simple. Go to <https://stpauls.orderportal.com.au> and select:

### 1. Buy A New Device.



Buy A New Device

### 2. Select your preferred payment method



Windows

Buy Now

Lay-by \$100 deposit\*

Buy with Finance

### 3. Select the device you want to purchase



Shipping from 01/10/2024

Lenovo 13w Yoga Gen 2 - 13.3",  
Ryzen 5, 8GB 256GB

Select

Ryzen  
5

13.3"  
Touch/Stylus

256GB

8GB

1.45KG

10 hrs

### 4. Add any optional extras such as bags and accessories

### 5. Complete your details and delivery address

### 6. Accept terms and conditions as well as warranty terms and conditions

### 7. Review your order and select payment method

### 8. Complete order

